

CERTIFICATION
INTERNATIONAL

Certificate of Registration

This is to certify that

National Library of the Philippines

NLP Building, T.M. Kalaw Street, Ermita, Manila, Philippines

operates a management system which has been assessed as conforming to

ISO 9001:2015

for the scope of activities

Repository of printed and recorded cultural heritage of the country and of other intellectual literary and information sources; acquisition of library collections; preservation and conservation of Filipiniana collections; provision of access to library resources; technical assistance to affiliated public libraries; and production of library resources.

Certificate No: **CIP/5358/18/11/1064**

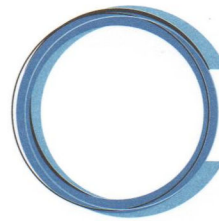
Issue Date: **26 December 2018**

Valid Until: **25 December 2021**

subject to adherence to the agreed ongoing audit programme,
successful endorsement of certification following each audit and
compliance with CI Regulations.

Renato V. Navarrete
Chairman and President





CIP/5358

26 December 2018

MR. CESAR GILBERT Q. ADRIANO

Director IV

National Library of the Philippines

NLP Building, T.M. Kalaw Street

Ermita, Manila

Through: Ms. Anne Rosette G. Crelencia
Quality Management System Leader

Dear Director Adriano,

Certification to ISO 9001:2015

After your completion of the requirements for certification, Certification International Philippines, Inc. hereby awards the *National Library of the Philippines* a Certificate of Registration to ISO 9001:2015. The Certificate is valid from 26 December 2018, with the following scope:

“Repository of printed and recorded cultural heritage of the country and of other intellectual literary and information sources; acquisition of library collections; preservation and conservation of Filipiniana collections; provision of access to library resources; technical assistance to affiliated public libraries; and production of library resources.”

Your ISO 9001:2015 Certificate is valid for three years until 25 December 2021, subject to satisfactory results of annual surveillance audits. The further extension of your Certificate after this three-year period will be based on your effective conformity to the requirements of ISO 9001:2015, as determined by a reassessment of your Quality Management System in its entirety. Please see attached surveillance audit schedule.

As a certified organization, you are required to maintain your Quality Management System and to comply with CI's Conditions of Certification, including the use of CI's Certificate of Registration and Certification Mark in accordance with CI Regulations Part 4 and Part 5 (copy enclosed).

The validation of the consistent implementation and effectiveness of your improvement actions on the non-conformities cited during the Stage 2 audit will be carried out on the first surveillance audit.

Congratulations on your accomplishments with the use of ISO 9001:2015 as an instrument for enhancing the competitiveness of your organization and for meeting your stakeholders' needs and expectations. We look forward to a strong partnership that will maximize your organization's benefits from its certified Quality Management System.

Best wishes for your continued success.

Very truly yours,
CERTIFICATION INTERNATIONAL

RENATO V. NAVARRETE

Chairman and President

Encl: CI Regulation Parts 4 and 5

Organization: National Library of the Philippines

Standard: ISO 9001:2015

SURVEILLANCE AUDIT SCHEDULE

Surveillance Audit	Date	Audit Site	Duration (Man-days)	Audit Fee (PHP)^a (subject to 12% VAT)^b
First	November 2019	Ermita, Manila	2.5	55,000
Second	November 2020	Ermita, Manila	2.5	55,000
Third with Reassessment	September 2021	subject to contract renewal		

^a In addition to audit fees, travel expenses of auditor/s, where applicable, are charged at cost.

^b Please provide CIP a copy of BIR Form 2307, Certificate of Creditable Tax Withheld at Source. If Company is exempted, please provide CIP a copy of BIR Certificate of VAT Exemption.

Certification International will have to conduct reassessment audits no less than 3 months prior to the expiry of the original issue of your certificate. This is to ensure that there is no gap between the date of expiry and the date of issuance of the new certificate.

(NOTE: The third surveillance audit coincides with the reassessment of the management system in its entirety. Successful completion of this reassessment will lead to the issuance of a new 3-year Certificate of Registration to ISO 9001:2015 after expiry of the Certificate of Registration dated 26 December 2018.)



26 December 2018

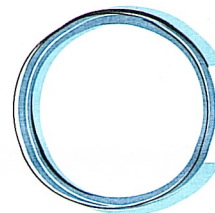
CONFIRMED BY: _____
Mr. Cesar Gilbert Q. Adriano
Director IV

Date: _____

Ms. Anne Rosette G. Crelencia
Quality Management System Leader

Date: _____

(NOTE: Please email or fax to CIP, after confirmation.)



CIP/5358

24 February 2020

MR. CESAR GILBERT Q. ADRIANO

Director IV

National Library of the Philippines

NLP Building, T.M. Kalaw Street

Ermita, Manila

Through: **MS. ANNE ROSETTE G. CRELENCIA**

Quality Management System Leader

Dear Director Adriano,

Continued Certification to ISO 9001:2015

The continued certification of your quality management system (QMS) to ISO 9001:2015 is hereby approved by Certification International Philippines, Inc. This reconfirmation was based on the results of the follow-up audit of your QMS on 07 February 2020. The effective implementation of the improvement actions on reports RJMD-01-S1, Team-01-S1, and CMO-01-S1 will be verified again on the second surveillance audit.

We encourage your management team to consider the opportunities for improvements that were discussed during the audit. Moreover, we urge stricter controls over your QMS processes so that these will prove meaningful to your organization's business performance. Subsequent audits will track the progress and results of these improvement actions.

Very truly yours,

CERTIFICATION INTERNATIONAL

RENATO V. NAVARRETE

Chairman and President