



CIP/5358

24 February 2020

MR. CESAR GILBERT Q. ADRIANO

Director IV

National Library of the Philippines

NLP Building, T.M. Kalaw Street

Ermita, Manila

Through: **MS. ANNE ROSETTE G. CRELENCIA**

Quality Management System Leader

Dear Director Adriano,

Continued Certification to ISO 9001:2015

The continued certification of your quality management system (QMS) to ISO 9001:2015 is hereby approved by Certification International Philippines, Inc. This reconfirmation was based on the results of the follow-up audit of your QMS on 07 February 2020. The effective implementation of the improvement actions on reports RJMD-01-S1, Team-01-S1, and CMO-01-S1 will be verified again on the second surveillance audit.

We encourage your management team to consider the opportunities for improvements that were discussed during the audit. Moreover, we urge stricter controls over your QMS processes so that these will prove meaningful to your organization's business performance. Subsequent audits will track the progress and results of these improvement actions.

Very truly yours,

CERTIFICATION INTERNATIONAL

RENATO V. NAVARRETE

Chairman and President